

Last updated: 01/04/2026

In accordance with Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data (General Data Protection Regulation – GDPR), Rehametrics SLU hereby informs users of the Rehametrics Clinic and Rehametrics Home applications (hereinafter, the Application) regarding the processing of personal data which they have voluntarily provided during the registration, access and use of the service.

## **1. IDENTIFICATION OF THE DATA CONTROLLER.**

Rehametrics SLU, with Tax Identification Number (CIF/NIF) B98905094 and registered address for notification purposes at: Av. Reino de Valencia 53-11, 46005 Valencia, and registered in the Valencia Commercial Register, Volume 10276, Book 7557, Folio 189, Page V-175991, 1st entry (hereinafter, the Data Controller), is the entity responsible for processing the data provided by users of the Application (hereinafter, the User(s)).

## **2. PURPOSE OF DATA PROCESSING.**

In order to register, access and subsequently use the Application, the User must voluntarily provide personal data (primarily identification and contact details), which will be stored in automated systems owned by Rehametrics SL.

The collection, storage, modification, structuring and, where applicable, deletion of the data provided by Users shall constitute processing operations carried out by the Data Controller, with the aim of ensuring the proper functioning of the Application, maintaining the service provision and/or commercial relationship with the User, and for the management, administration, information, provision and improvement of the service.

## **3. LEGAL BASIS.**

The processing of the User's data is carried out on the following legal bases:

- The request for information and/or the contracting of the Application's services, the terms and conditions of which shall in all cases be made available to the User in advance for their express acceptance.

Should the User fail to provide Rehametrics SLU with their data, or provide it incorrectly or incompletely, it will not be possible to use the Application.

## **4. RETENTION OF PERSONAL DATA.**

The personal data provided by the User will be retained in the Data Controller's systems and databases for as long as the User continues to use the Application, provided that they do not request its deletion.

In order to address any potential liabilities arising from the processing, the data will be retained for a minimum period of five years.

## **5. RECIPIENTS.**

The data will not be disclosed to any third party outside Rehametrics SLU, except where legally required or, in any case, upon prior request for the User's consent.

Furthermore, Rehametrics SLU may grant access to or transfer the personal data provided by the User to third-party service providers with whom it has entered into data processing agreements, and who shall only access such information to provide a service on behalf of and for the account of the Data Controller.

## **6. DATA RETENTION.**

Rehametrics SLU, informs the User that, as a data hosting service provider and pursuant to the provisions of Law 34/2002 of 11 July on Information Society Services and Electronic Commerce (LSSI), it retains for a maximum period of 12 months the information essential for identifying the origin of the hosted data and the time at which the provision of the service commenced.

The retention of this data does not affect the confidentiality of communications and may only be used in the context of a criminal investigation or to safeguard public security, being made available to judges and/or courts or to the Ministry that so requires.

The disclosure of data to the State Security Forces and Bodies shall be carried out in accordance with the provisions of the regulations on the protection of personal data, and with the utmost respect for such regulations.

## **7. PROTECTION OF HOSTED INFORMATION.**

The Data Controller shall take the necessary measures to ensure the security, integrity and confidentiality of the data in accordance with the provisions of Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data.

Although the Data Controller makes backups of the content hosted on its servers, it shall not be held liable for the loss or accidental deletion of data by Users. Similarly, it does not guarantee the full restoration of data deleted by Users, as such data may have been deleted and/or modified during the period elapsed since the last backup.

The services provided through the Application, with the exception of specific backup services, do not include the restoration of content stored in the backups made by the Data Controller, where such loss is attributable to the user; in this case, a fee will be determined in accordance with the complexity and volume of the recovery, subject to the user's prior acceptance. The restoration of deleted data is only included in the service price when the loss of content is due to causes attributable to the Data Controller.

## **8. EXERCISING YOUR RIGHTS.**

Rehametrics SLU hereby informs the User that they have the rights of access, rectification, restriction, erasure, objection and data portability, which may be exercised by sending a request to the following email address:

[info@rehametrics.com](mailto:info@rehametrics.com)

Furthermore, the User has the right to withdraw the consent initially given and to lodge complaints regarding their rights with the Spanish Data Protection Agency (AEPD).

## **9. ELECTRONIC COMMERCIAL COMMUNICATIONS.**

In accordance with the LSSI (Law on Information Society Services), Rehametrics SLU will not send advertising or promotional communications by email or any other equivalent electronic means of communication.